



Formerly known as BIL Continental Ltd.

**Date: 09.10.2020**

To  
The Listing Department  
BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street Mumbai  
Maharashtra-400001

**SCRIP CODE: 530841**

**Sub: Submission of Investor Grievance Redressal as on 30.09.2020.**


Dear Sir/Madam

In compliance to regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing herewith Statement of Investor Grievances Redressal Report for the quarter and year ended 30.09.2020 as received from Mas Services Limited, Register and Transfer Agent (RTA).

Kindly acknowledge receipt.

Thanking you,  
Yours faithfully

**FOR SHRI BHOLANATH CARPETS LIMITED**

  
**A. K. Pal**  
**Company Secretary**



**Place: Varanasi**

**Encl: a/a**

Registered Office:

G. T. Road, Kachhawan, Varanasi-221313, Uttar Pradesh, India  
Phone: +91-542-26 20 221 • Fax: +91-542-26 20 090  
Email: info@bholanath.biz • Website: www.bholanath.biz

WE CARPET THE WORLD

CIN: L17226UP1973PLC003746



## MAS SERVICES LIMITED

Regd. Office : T-34 IIND FLOOR OKHLA INDUSTRIAL AREA  
PHASE-II NEW DELHI 110020  
PHONE:- 011-26387281-83 FAX:- 011 -- 26387384  
E-mail:- info@masserv.com  
CIN:-U74899DL1973PLC006950

To,

DATE: - October 6, 2020

**SHRI BHOLANATH CARPETS LIMITED**

Dear Sir/Madam,

We hereby confirm the following status of the Investor Grievance during the period from 01/07/2020 to 30/09/2020 as following:-

Sr.No.	Nature of Correspondence	Pending at the beginning of qtr.	Recd during the qtr.	Disposed of during the qtr	Unresolved At the end of qtr
1.	Non receipt of Refund allotment	0	0	0	0
2	Non receipt of Div on shares	0	0	0	0
3	Non receipt of Share Cert. after trf/trm/spt etc.	0	0	0	0
4	Non receipt of Intrest on deb.	0	0	0	0
5	Non receipt of Sticker/Annual report	0	0	0	0
6	SEBI complaint	0	0	0	0
7	Complaint recd from NSDL/CDSL	0	0	0	0
	<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Thanking you,

Yours Trully,

For MAS Services Limited

**RAJEEV SENGAR**  
Share Transfer Agent